NDC

Neuromuscular Electrical Stimulation for Dysphagia Credentialing Handbook
VISIT DysphagiaU.org for more information or to apply!

Questions about Certification?
Contact DU:
888-504-GoDU (4638)
Email us at:
info@DysphagiaU.org

What is NDC Certification?
The Neuromuscular Electrical Stimulation (NMES) for Dysphagia examination assesses the professional competence of therapist practitioners who perform the skills taught in an accredited NMES certificate course. The candidate should be able to display a complete understanding and proficiency with the application of knowledge and instruments. NDC Certification is the formal recognition of those skills, ethical values, and experience in the application of NMES for Dysphagia. It is demonstrated by achieving standards identified by the NMES for Dysphagia Commission to promote health outcomes. Certification assures the public a NMES provider has completed all eligibility criteria to earn a specific credential.

All NMES certified practitioners are required to abide by the NDC Standards of Conduct and policies and procedures.

This NDC Certification Handbook describes the important aspects of the certification process. It is designed to assist candidates in preparation for the examination. The handbook contains an overview of the examination, eligibility criteria, application procedures, Recertification information, and much more. Sample questions are provided to familiarize candidates with the types of questions appearing on the multiple-choice examination.

Why You Should Be Certified
Certification in NMES for Dysphagia can:
- Validate your specialized knowledge
- Increase your confidence in your abilities
- Contribute to your personal satisfaction
- Demonstrate your commitment to your specialty and your patients

Certification also may increase your professional opportunities, lead to salary increases or bonuses, and enhance your career mobility.

About Dysphagia University and its commissions
Dysphagia University (DU) is a not-for-profit entity incorporated in the United States for the purpose of validation of specialized skills using dysphagia treatment modalities, promoting patient safety and improving patient outcomes.

The Dysphagia University Board of Directors has developed bylaws, standing rules and goals, and works within a support role with its specialized commissions. The responsibility of a commission is to maintain a high degree of excellence as it manages and maintains national accreditation values and competencies set forth by the National Commission for Certifying Agencies (NCCA), in its certification program.

Accreditation
The National Commission for Certifying Agencies (NCCA) is an independent organization that has identified the essential components of a national certification program. All Dysphagia University examinations follow NCCA standards.

Questionmark.com and B-Virtual: Dysphagia University’s Testing Partners
Questionmark and B-Virtual are trusted test development and delivery providers to organizations worldwide. They offer a user-friendly online testing process that allows you to test from a location convenient to you. Using technology, we are able to reduce your time and cost, and give you greater flexibility to achieve your credentials in NMES for Dysphagia. Learn more about how we deliver your exam by viewing the exam sections in this handbook.
Candidate Requirements:

- Candidates must successfully complete a NMES for Dysphagia competency training course or its renewal, accredited through ICE/NCCA within five years prior to application. To help ensure the health, welfare, and safety of the public, ICE created its accrediting body, the National Commission for Certifying Agencies (NCCA) and set the first standards for professional certification programs in the industry.

That NMES for Dysphagia competency training course must include applications on the face and anterior portion of the neck and other placements shown to be effective in the treatment of Dysphagia.

To avoid conflict of interest, the course may not be provided by a manufacturer or distributor of NMES for Dysphagia devices or electrodes.

That NMES for Dysphagia competency training course must:

- Include a minimum of 10 hours of anatomy/physiology
- Include a minimum of 10 hours of theory, safety, and application
- Include two or more channel electrode placements
- Assess and document competency in application and theory
- Be an evidence based training to include instruction in current research in the use of NMES for Dysphagia
- Candidates must have 250 hours treating with NMES-D within 1 year prior to the application
- Candidates must have 5 hours of continuing education (live or online) within 1 year prior to the application, on the topic of dysphagia (by an approved ASHA and/or AOTA provider) (teaching or attending) not including the certificate course.

- Candidates must have 2 hours of continuing education (live or online) within 1 year prior to the application on the topic of NMES for dysphagia (approved by a professional board or provided by an approved provider of a professional board; can be a PT, OT or SLP modalities course) (teaching or attending)
- Candidates must have an active license or an international equivalent for 1 year prior to the application
- Candidates must be in good standing with professional boards
- Candidates must agree to abide by practice standards and code of conduct (ASHA, AOTA or similar)

Initial certification applicants must:

- Create an account and apply online at www.DysphagiaU.org.
- Submit full payment at the time of application.
- Submit all required documentation.
- Create an account and apply online at www.DysphagiaU.org.
- Submit full payment at the time of application.

Renewal of NDC Certification

Certification is valid for three years. By meeting the standards below, candidates demonstrate that they continue to apply the highest level of ethical standards in their practice. The expectation is that these renewing applicants demonstrate advanced clinical and professional skills. Only applicants who achieve high standards of excellence, display professionalism, are committed to continuous advanced learning, and display clinical skills and characteristics that reflect achievements above and beyond the standard practice are approved to renew.

- Good standing w/ professional boards.
- Agree to abide by practice standards and code of conduct (ASHA, AOTA or similar).
- 150 hours of treating with NMES-D within 3 years prior to renewal.
- 15 hours of continuing education within 3 years prior to renewal on the topic of dysphagia (by an approved ASHA and/or AOTA provider) (teaching or attending).
- 5 hours of continuing education within 3 years prior to renewal on the topic of NMES for dysphagia (approved by a professional board or provided by an approved provider of a professional board; can be a PT, OT or SLP modalities course) (teaching or attending).
- Candidates must have 5 hours of continuing education (live or online) within 1 year prior to the application on the topic of dysphagia (by an approved ASHA and/or AOTA provider) (teaching or attending) not including the certificate course.

- Candidates must have 2 hours of continuing education (live or online) within 1 year prior to the application on the topic of NMES for dysphagia (approved by a professional board or provided by an approved provider of a professional board; can be a PT, OT or SLP modalities course) (teaching or attending)
- Candidates must have an active license or an international equivalent for 1 year prior to the application
- Candidates must be in good standing with professional boards
- Candidates must agree to abide by practice standards and code of conduct (ASHA, AOTA or similar)

Initial certification applicants must:

- Create an account and apply online at www.DysphagiaU.org.
- Submit full payment at the time of application.
- Submit all required documentation.
- Create an account and apply online at www.DysphagiaU.org.
- Submit full payment at the time of application.

NDC TEST CONTENT OUTLINE (TEST BLUEPRINT)

I. Clinical Evaluation: 12%
   - Analyze swallowing disorders
   - Perform structured evaluation
   - Reviews and analyzes findings of assessments

II. Diagnosis: 14%
   - Analyze evaluation results and formulate a list of impairments
   - Analyze evaluation results identifying other contributing factors
   - Describe conditions that are indicators
   - Describe conditions that are contra indicators
   - Describe conditions that are not indicators

III. Treatment Plan: 11%
   - Formulate a treatment plan based on evaluation results
   - Appropriate diet modifications, feeding strategies and exercises
   - Create a frequency of treatment sessions
   - Convey treatment approach through patient and family education
   - Document medical necessity
   - Treatment plan based on muscle physiology and kinesiology

IV. Electrotherapy Competence: 29%
   - Describe the effects of electrical stimulation
   - Observe precautions and contraindications
   - Problem solves common equipment issues
   - Determines common equipment issues
   - Corrects common equipment issues
   - Venesed in the Evidence based literature
   - Recognize the need to refer patient to other services
   - Properly exercise a standard of care
   - Basic theory of neuromuscular electrical stimulation

V. Combining Electrotherapy with Conventional Dysphagia Therapy: 21%
   - Benefits and limitations of various electrotherapy protocols
   - Select appropriate electrotherapy protocol
   - Select appropriate electrode positions
   - Apply electrodes in correct anatomical location
   - Observe precautions and contraindications
   - Effectively establish therapeutic intensity
   - Adhere to safe and ethical protocols
   - Appropriate exercises and bolus presentation
   - Select appropriate exercises while NMES device is active
   - Document details of treatment progression
   - Effectively communicate treatment progression

VI. Reassessment: 7%
   - Modify stimulation parameters appropriately
   - Modify treatment plan based on periodic reevaluation

 VII. Professional Standard Ethics: 6%
   - Comply with professional board requirements
   - Insure patients are only treated by trained coworkers
   - Comply with NMES device limitations

Acceptable Providers/Approvers of CE Required for Initial Certification

The following is a list of acceptable providers and approvers of continuing education required for initial NDC certification.

NDC contact hours must have been approved or provided by an accredited provider/approver of continuing education listed below.

List Coming Soon!
Sample Test

Practice tests provide examples of the type of items that you can expect to find on an examination; they are not intended to be study guides or to replace other forms of test preparation.

1. Once the swallow has gone from voluntary to involuntary control:
   A. The remainder of the swallow is primarily controlled reflexively
   B. The risk of aspiration is diminished
   C. Cricopharyngeal tone increases until the bolus passes through the UES
   D. The hyoid and thyroid will approximate

2. The hyolarynx is primarily active during which function of the swallow?
   A. Lip closure
   B. Tongue base retraction
   C. Pharyngeal constrictor
   D. UES opening

3. A patient 2 weeks post-extubation presents with signs of penetration during the swallow. Which of the following is a likely key impairment?
   A. Weakness of hyolaryngeal excursion muscles
   B. Stiffness of the upper esophageal sphincter
   C. Weakness of velopharyngeal musculature
   D. Stiffness of hyolaryngeal protractors

4. NMES is indicated for:
   A. Decreasing pain
   B. Muscle strengthening
   C. Wound healing
   D. Peripheral nerve lesions

5. Decreased UES opening is noted on an MBS of a patient. Which of the following interventions may promote UES opening?
   A. Shaker exercise
   B. Head turn
   C. Chin tuck
   D. Double swallow

6. Which of the following best characterizes ALS?
   A. Primarily upper motor neuron involvement
   B. Primarily lower motor neuron involvement
   C. Mixed upper and lower motor neuron involvement
   D. Primarily peripheral nerve involvement

7. Which of the following physiological rationales is most responsible for promoting muscle strength and reverse atrophy during NMES therapy?
   A. Primarily upper motor neuron involvement
   B. Between TMJ and corner of the mouth
   C. Between hyoid bone and mandible
   D. UES opening

8. The “biting” sensation caused by poor electrode contact can be explained by:
   A. Increasing current amplitude
   B. Increasing current density
   C. Increasing voltage
   D. Increasing current frequency

9. When using electrotherapy, resistance is measured in:
   A. MilliVolts (mV)
   B. Milliampere (mA)
   C. Ohms (Ω)
   D. Hertz (Hz)

10. According to I-V-R, when resistance increases and voltage stays the same, intensity will:
    A. Increase
    B. Decrease
    C. Stay the same
    D. Match the resistance

11. Which of the following electrode placements is most likely to provide optimal recruitment of the orbicularis oris muscle?
    A. Placement over the mentalis muscle branch of the facial nerve
    B. Placement over the mandibular branch of the facial nerve
    C. Placement over the facial nerve
    D. Placement over the buccal branch of the facial nerve

12. The clinician is delivering NMES for the treatment of dysphagia using 25MA of current. All of the following are likely to responses except:
    A. The patient will experience a maximum level contraction.
    B. The patient will likely experience a submaximal contraction.
    C. The patient will not be able to superimpose a functional swallow
    D. The patient will report discomfort

13. Based on FDA clearance, which of the following is considered an off-label application for NMES for dysphagia?
    A. An application to muscles required for pharyngeal contraction
    B. An application to muscles required for hyolaryngeal excursion
    C. An application to stimulate tongue base retraction
    D. An application to elicit stronger vocal quality

14. Based on information submitted as part of a request for special accommodations, submit the Special Accommodations Request Form (available at www.info@dysphagiau.org) by mail/ fax within five business days of applying online. Dysphagia University uses information submitted as part of the exam application process to acknowledge their disability, and/or policies and procedures.

15. The candidate may track the application review process on the DU account. The eligibility window begins on the date of payment for the exam.
   A. Have questions regarding the application, fees, or eligibility? Please contact us at info@dnc.org.

STEP 1 ARE YOU ELIGIBLE?

Eligibility to take the NDC exam requires several steps. To take the NDC examination for initial certification, applicants must meet requirements as listed in the Eligibility Criteria section (Page 4).

STEP 2 APPLY TO TAKE THE EXAM

Once you have determined that you are eligible to take the certification exam, the next step is to apply for the NDC examination. Candidates must:

- Review this NMES For Dysphagia Handbook.
- Create an account on DysphagiaU.org, and then complete the exam application.
- Submit application with all requested eligibility requirement documentation.
- Complete and submit the exam application and pay using a major credit card (Visa, MasterCard), Check or E-Check.

The exam application is available in three versions: as an online form that can be completed on your computer, as a savable PDF that can be emailed, or as a paper application that can be printed and filled in by hand.

The candidate may track the application review process on the DU account. The eligibility window begins on the date of payment for the exam.

Have questions regarding the application, fees, or eligibility? Please contact us at info@dnc.org.

Proof of Education

Acceptable forms of proof of education include a Certificate of completion for the entire NMES Certificate education program.

Applicants Acknowledgements

Agree to the NDC Standards of Conduct and policies and procedures. Exam candidates are required to sign a statement as part of the exam application process to acknowledge their understanding of and consequences for violations to the NDC Standards of Conduct and/or policies and procedures.

Special Testing Accommodations Due to Disability

NDC will provide reasonable accommodations for test candidates with disabilities that are covered under the Americans with Disabilities Act (ADA), as amended. To request special accommodations, submit the Special Accommodations Request Form (available at www.info@dysphagiau.org) by mail/ fax within five business days of applying online. Dysphagia University applicants information submitted as part of a request for Special Accommodations only to make a determination regarding the need for special accommodations. DU does not share this information.

Assess Your Learning Needs

Review the Test Content Outline (Test Blueprint page 5) to familiarize yourself with the content areas that will be on the test. Pay attention to how each content area is weighted, as the weight corresponds with the percentage of scored items on that topic. Identify which areas are your strengths and weaknesses, and focus your studies on your weaker areas.

Confirmation Your Application Has Been Received

NDC uses email as its official form of communication. Applicants must supply a valid email address. The approval to test and exam confirmation notices are sent to applicants via email. They contain important instructions for contacting Questionmark.com to schedule a testing appointment and for completing a testing session. The notice also identifies the time period for which the test schedule and test window are valid.

Applicants who do not have a valid email address should contact the NDC Executive Office prior to application.

An approval Exam Authorization Letter (EAL) is generated by the NDC after an application is reviewed and approved for eligibility. The notice is emailed to the candidate and contains proof of acceptance, a statement showing payment of the exam fee, allowed timeframe for you to schedule your test, contact information to schedule a testing appointment with the test proctoring agency B-Virtual as well as any additional information that may be of importance to the candidate.

Application Approval

DU does not consider approval of an application until ALL the required documents and a complete application are received. If the application is incomplete or required documents are missing, DU will inform the candidate that they will have up to 90 days to provide the missing information. Following the 90 days the application is void. The exam fee is refunded minus the $50 application fee.

If an EAL, or request for additional information is not received within 5 business days after submission of an application, applicants should look in their junk/trash email folders before contacting the NDC office to investigate.

Fees

Application and examination fees are due at the time of scheduling. The application fee of $50.00 is non-refundable. The examination fee of $300.00 is refundable. If your application be denied or you do not attempt to schedule the exam within One year. Candidates must pay the fees in United States dollars. The exam fee is valid for six months from the date of payment and for only one examination session within those six months.

The fees, when completing the online or paper application form, require payment with a major credit card or e-check payment (direct from your checking account). The NDC accepts MasterCard and Visa. Credit cards are charged as soon as the secure credit card payment processing is complete. See the FEE SCHEDULE on page 7.
### FEE SCHEDULE

<table>
<thead>
<tr>
<th>Cost</th>
<th>Refund</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>$350</td>
<td>—</td>
<td>Expect response within 5 business days for</td>
</tr>
<tr>
<td>$300</td>
<td>After 90 days w/out receiving additional info</td>
<td></td>
</tr>
<tr>
<td>$0</td>
<td>Must take exam within 6 mos of date of Acceptance Letter</td>
<td></td>
</tr>
<tr>
<td>$0</td>
<td>After 6 months post Exam Acceptance Letter</td>
<td></td>
</tr>
<tr>
<td>$0</td>
<td>Applies to candidates that applied, but not scheduled an exam within six (6) months</td>
<td></td>
</tr>
<tr>
<td>$30</td>
<td>Retests must wait 5 days in between tests. Max 1 retest.</td>
<td></td>
</tr>
<tr>
<td>$300</td>
<td>See above for Extraordinary Circumstances</td>
<td></td>
</tr>
</tbody>
</table>

### Extraordinary Circumstances

The NDC considers a refund or transfer of fees for no-show candidates if they make a request to NDC in writing within 20 days of the no-show date. The request must include an explanation and supporting documentation of the extraordinary circumstances that lead to the no-show status.

### Failure to Test

If you fail to sign-in and take your exam on the scheduled date and time without notice, you will not be eligible for a refund. You may schedule a second attempt without a fee. To reschedule an exam after two no-shows, the candidate will be required to pay full registration and test fees ($350), however a new application will not be necessary if within that calendar year. After that calendar year, revert to initial application process.

# STEP 4 Exam Day

### Login to the ONLINE Exam and Check In

- You should login to exam portal at your chosen exam start time. If you have any technical difficulty or any other problems preventing you from logging in at your scheduled exam time, please call B-Virtual technical support at 877-238-0245.
- Once logged in to the testing session the candidate will be joined by the proctor to verify your ID and the testing environment.
- Plan for a three-hour exam session time. There are no scheduled breaks during the test session.

### Failure to Test

- One form of photo ID (i.e. driver's license, passport, school ID, etc.) to show to your proctor.
- Your proctor needs to verify that you are the person who is taking the test. They will check your photo ID to make sure the picture in the photo and the name on your ID is correct. We do not allow any non-photo IDs whatsoever.
- A reflective device such as a mirror or DVD to show your proctor what is in front of you.

### General Information

- Written notes, published materials and other testing aids are strictly prohibited.
- You will need a working webcam, microphone and speakers. (many laptops have this equipment built-in)
- You may not access any notes or electronic devices during the exam, including cell phones.

### STEP 5 Post Exam

Score Reports

You will receive an official score report via email. You will NOT receive a score report by mail. Your score report will indicate PASS/FAIL, and illustrate your performance in each of the test subject areas. Your score report will not include the number or percentage of items answered correctly.

Retain your score report for future reference. Successful candidates will need the information to prepare for certification renewal. Failing candidates should use the information to identify areas where additional study may be needed before retesting.

---

<table>
<thead>
<tr>
<th>FEE SCHEDULE</th>
<th>Cost</th>
<th>Refund</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application/ Exam fee</td>
<td>$350</td>
<td>—</td>
<td>Expect response within 5 business days for</td>
</tr>
<tr>
<td>Incomplete Application</td>
<td>—</td>
<td>$300</td>
<td>After 90 days w/out receiving additional info</td>
</tr>
<tr>
<td>Exam scheduled</td>
<td>$0</td>
<td>—</td>
<td>Must take exam within 6 mos of date of Acceptance Letter</td>
</tr>
<tr>
<td>Exam Never scheduled</td>
<td>—</td>
<td>$0</td>
<td>After 6 months post Exam Acceptance Letter</td>
</tr>
<tr>
<td>Exam Reschedule</td>
<td>$0</td>
<td>—</td>
<td>No limit in time between re-scheduled dates</td>
</tr>
<tr>
<td>Cancellation Refund</td>
<td>—</td>
<td>$300</td>
<td>Applies to candidates that applied, but not scheduled an exam within six (6) months</td>
</tr>
<tr>
<td>Exam (fail) Retest Fee</td>
<td>$30</td>
<td>—</td>
<td>Retests must wait 5 days in between tests. Max 1 retest.</td>
</tr>
<tr>
<td>Refund for No-show</td>
<td>—</td>
<td>$0</td>
<td>See above for Extraordinary Circumstances</td>
</tr>
</tbody>
</table>
NDC Standards of Conduct
Candidates are required to be professional, civil and respectful at all times while in the online test center. All exams are continuously monitored by video and audio recording. The Proctor is authorized to dismiss you from the test session for a violation of any of the testing regulations. If you are found to have violated any of the regulations during your exam, the Proctor is required to notify Dysphagia University. QuestionMark.com alone or in conjunction with Dysphagia University shall then take any further action necessary to sanction your conduct, up to and including invalidation of your test score and/or pursuit of civil or criminal charges.

Retesting
There is no limit on the number of times a candidate may take an NDC examination. However, candidates who do not pass the examination after two attempts are required to wait a minimum of 6 months before retaking the examination and pay a $50 re-test fee.

Confidentiality of Exam Content/Systems
- The computer-based test delivery system, tutorial, exam content, are the unpublished, confidential, and proprietary materials of QuestionMark and/or Dysphagia University.
- Communicating, publishing, reproducing, or transmitting any part of an exam, in any form or by any means (e.g. verbal, electronic, written, etc.) for any purpose is strictly prohibited.
- ANY reproduction or disclosure will result in the immediate filing of civil and/or criminal charges against you and anyone directing or conspiring with you.
- B-Virtual will secure your computer during the exam, it cannot access your computer files without your knowledge. With permission from the test taker, proctors have the ability to view the screen and move the mouse and keyboard as if he or she were sitting next to the test taker. Once the test starts, the proctor will monitor everything but can no longer move the test taker's mouse and keyboard. During the entire process, a chat box is running on the test taker's computer, and they can see what permissions the proctor currently has at any time. The entire chat session log is saved, and there is a permanent record of what actions the proctor took while accessing the test taker's computer.

Confidentiality of NDC Examinations (Non-Disclosure)
Before the test session begins, candidates will be presented with the following Confidentiality Agreement regarding test content. This examination and the test questions contained herein are the exclusive property of Dysphagia University. This examination and the items/questions contained herein are protected by copyright law. No part of this examination may be copied or reproduced in part or whole by any means, whatsoever, including memorization, future discussion or disclosure of the contents of this examination orally, in writing, or by any other means is prohibited. Your participation in any irregularity occurring during this examination, such as giving or obtaining unauthorized aid, as evidenced by observation or subsequent analysis may result in termination of your participation, invalidation of the results of the examination, or other appropriate action.

Candidates who do not agree to the terms of the confidentiality agreement will have their test session terminated. Candidates whose test session is terminated will not receive a refund of test fees.

Applications
- NDC adheres to all deadline dates, as published in this NMES Certification Handbook and on the NDC web site.
- Incomplete applications will not be processed.
- Candidates whose applications are incomplete will not be permitted to test, or have their renewal processed.

Cancellation of Test Results
NDC reserves the right to cancel the score of any candidate who violates Candidate Rules or to cancel scores resulting from any testing irregularity.

Nondiscrimination
Dysphagia University and the NDC Commission do not discriminate against candidates based on age, gender, ethnic origin, religion, race, disability, marital status, or sexual orientation.

Release of Information
Names of providers holding current NDC certifications shall be available to the public upon written request. Confidential information that will not be released includes names of candidates for certification; names of nurses who fail the examination; and individual test scores. NDC will discuss an individual candidate’s certification-related issues only with the candidate.

Verification of Certification
DU and NDC does not sell or rent email addresses of applicants.

Certification renewal is due every three years.

RENEWAL OF NDC CERTIFICATION
- It is the candidate's responsibility to apply for renewal of certification by the required application deadline date as posted at www.DysphagiaU.org. Although NDC attempts to provide candidates with multiple renewal notices, failure to receive a renewal notice does not relieve the candidate of the responsibility to apply for renewal prior to the application deadline date.
- Those who do not renew their certification by the 3 year deadline may not continue to use the certification credential.
- Those who do not renew their certification within the calendar year of its expiration, will be considered initial candidates, and must meet the eligibility criteria for initial certification should they apply to become certified in subsequent years.
- Can submit within 60 days of the expiration date. The term to continue from the end date of the prior term.

By meeting the standards below, candidates demonstrate that they continue to apply the highest level of ethical standards in their practice. The expectation is that these renewing applicants demonstrate advanced clinical and professional skills. Only applicants who achieve high standards of excellence, display professionalism, are committed to continuous advanced learning, and display clinical skills and characteristics that reflect achievements above and beyond the standard practice are approved to renew.

Good standing with professional boards.

Agree to abide by practice standards and code of conduct (ASHA, AOTA or similar).

150 hours treating w NMES-D within 3 years prior to renewal.

5 hours continuing education within 3 years prior to renewal on the topic of dysphagia (by an approved ASHA and/or AOTA provider) (teaching or attending).

Certification renewal is due every three years.

Applications
- Candidates whose applications are incomplete will not receive a refund of test fees.
- Incomplete applications will not be processed.
- Candidates whose applications are incomplete will not be permitted to test, or have their renewal processed.
- DU and NDC does not sell or rent email addresses of applicants.
- Confidential information that will not be released includes names of candidates for certification; names of nurses who fail the examination; and individual test scores. NDC will discuss an individual candidate’s certification-related issues only with the candidate.

Contact Dysphagia University at:
Email: info@dysphagiau.org
Phone: 888-504-GoDU (4638)